

### **Online Voting Platform**

### Why camera error?

#### Why camera is required?

 As a security and transparency feature - This particular poll requires voter to capture their image before voting. This is to record that voter himself is voting and has not delegated it to somebody else.

#### Why camera is not opening on its own?

 You system (mobile / computer) settings has restricted camera access

#### Why Right2Vote can't open it?

To protect voter's privacy. As per privacy requirement under law, we cannot open camera without user's explicit permission.

## Mobile - Android

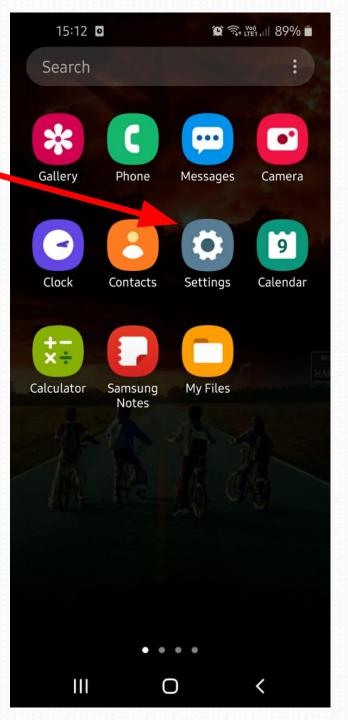


## Steps (Mobile – Android)

- 1. Mobile Settings
- 2. Apps
- 3. Chrome (or any other browser you are using)
- 4. Permissions
- 5. Camera Always Allow



## Settings\_



## Apps

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#### Settings



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Advanced reatures Motions and gestures, One-handed mode

#### Digital Wellbeing and parental controls

Screen time, App timers, Wind Down

**Device care** Battery, Storage, Memory, Security

Apps Default apps, Permission manager

#### General management

Language and input, Date and time, Reset

Accessibility Voice Assistant, Assistant menu

#### Software update Download updates, Last update

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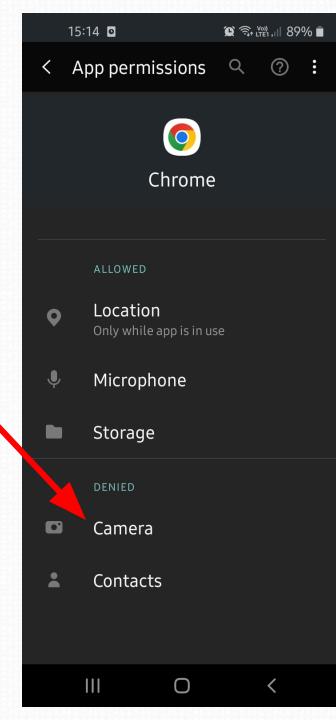
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### Chrome,

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	Classroom 424 MB			
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#### Camera



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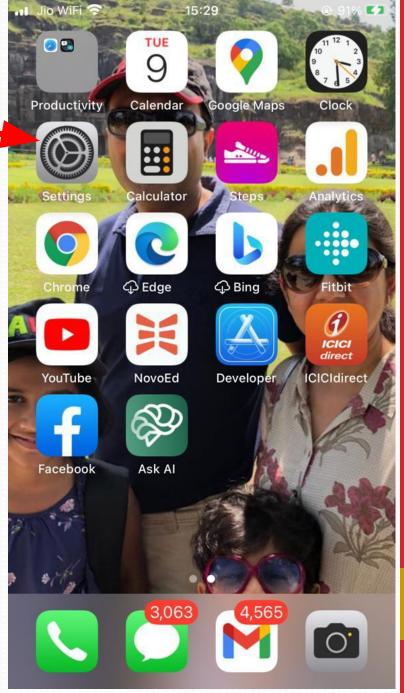
## Mobile - IOS



## Steps (Mobile – IOS)

- 1. Mobile Settings
- 2. Chrome / Safari (or any other browser you are using)
  - You might need to scroll down a lot
- 3. Camera Allow

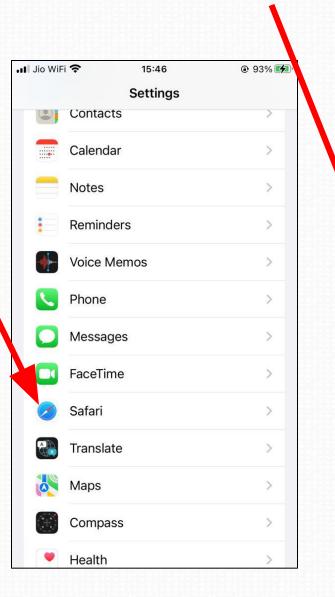
### Settings\_



# Right2\

Note: You might have to keep scrolling down to find the Browser (Chrome / Safari or any other browser)

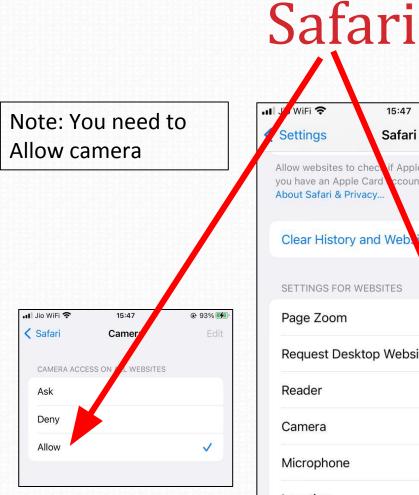
Safari



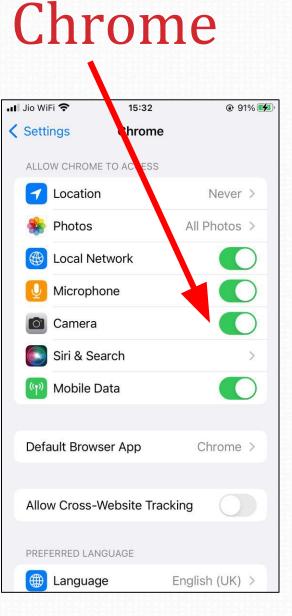
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Chrome

# Right2



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Settings	Safari	
Allow websites to c you have an Apple About Safari & Prive		enabled and if
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SETTINGS FOR W	EBSITES	>
Request Deskt	top Website	>
Reader		
Camera		>
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READING LIST		
Automatically	Save Offline	



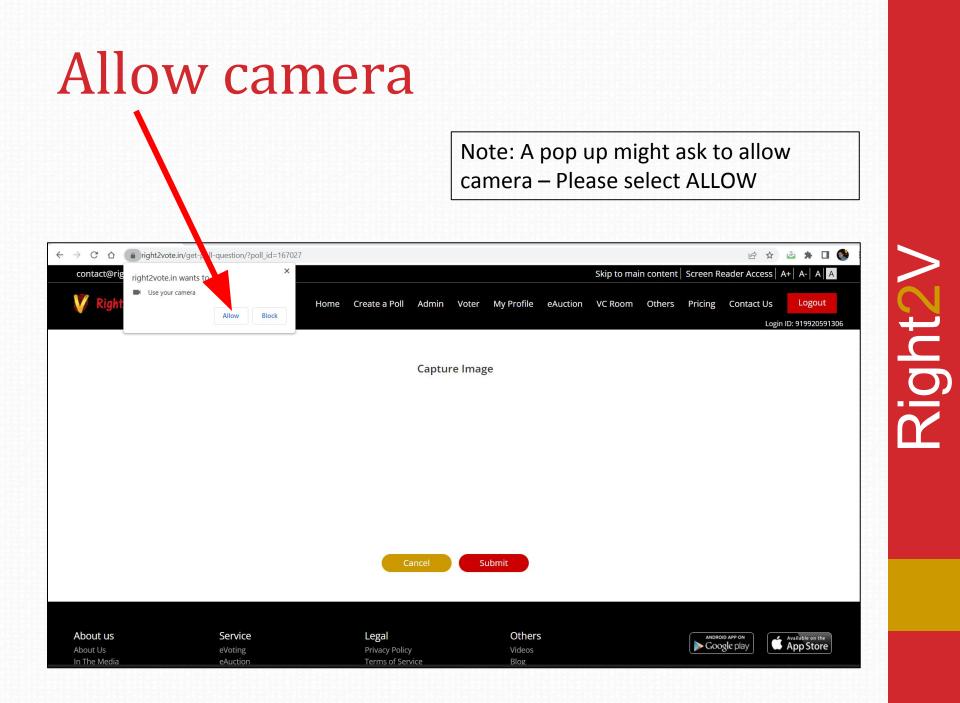
## Laptop / Computer



## Steps (Mobile – Android)

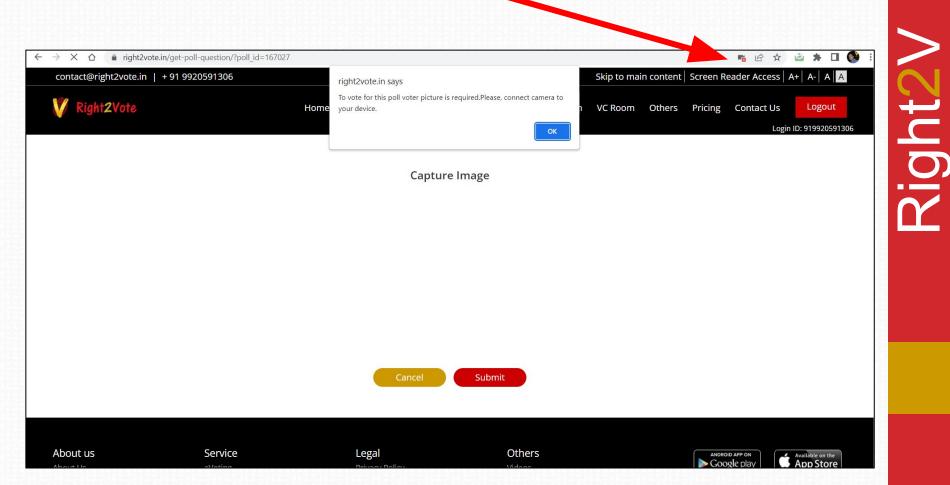
- 1. Click on small CAMERA ICON on address bar
- 2. Select ALWAYS ALLOW Camera
- 3. Refresh screen
- 4. SUBMIT

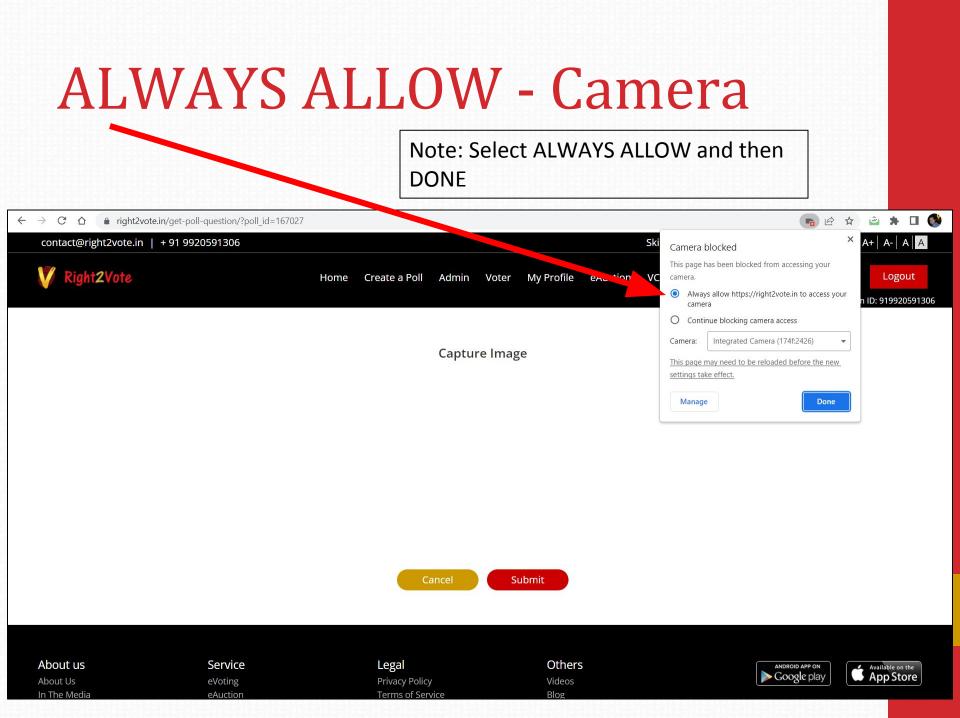


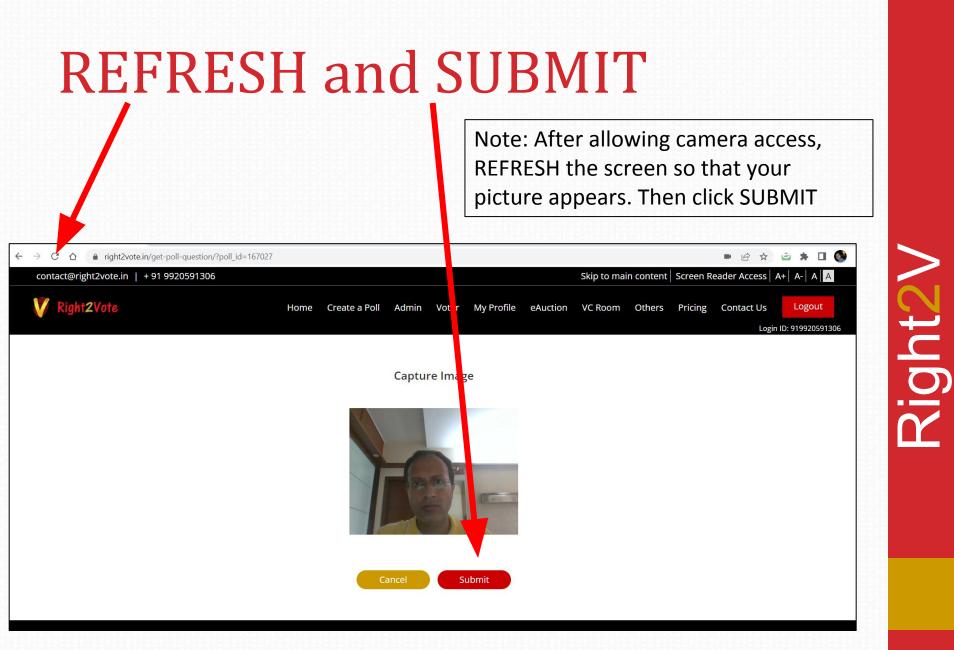


### **CAMERA ICON**

Note: Click on the camera icon on the address bar







#### **THANK YOU**

